WEST VIRGINIA LEGISLATURE 2024 REGULAR SESSION

Engrossed

Committee Substitute

for

Senate Bill 820

By Senators Weld and Plymale

[Originating in the Committee on Health and Human

Resources; reported February 23, 2024]

A BILL to amend and reenact §9-5-29 of the Code of West Virginia, 1931, as amended, relating to substance abuse; defining terms; requiring the Department of Human Services to develop performance measures; stating the Department of Human Services will obtain input from specified stakeholders regarding provider-level outcome measures; to receive input establishing deadlines; requiring reporting; requiring the department to develop a quality withhold program; establishing deadlines; and requiring the department to develop a workplan for automatic day one enrollment to a managed care organization for all Medicaid enrollees who are eligible for managed care.

Be it enacted by the Legislature of West Virginia:

ARTICLE 5. MISCELLANEOUS PROVISIONS.

- §9-5-29. Payments to substance use disorder residential treatment facilities based upon performance-based outcomes. Department of Human Services to develop outcome measures for substance use disorder; develop a quality withhold program; and develop and implement plan for day one enrollment of Medicaid enrollees.
- (a) For purposes of this section:
- "Department" means the Department of Health and Human Resources Department of Human Services.
- (2) "Evidence-based" means a program or practice that is cost-effective and includes at least two randomized or statistically controlled evaluations that have demonstrated improved outcomes for its intended populations.
- (3) "Managed care organizations" "MCOs" means Medicaid managed care organizations a certified health maintenance organization (HMO) that provides health care services to Medicaid members pursuant to an agreement or contract with the Bureau for Medical Services.
- (4)"Performance-based contracting" means structuring all aspects of the service contract around the purpose of the work to be performed and the desired results with the contract requirements set forth in clear, specific, and objective terms with measurable outcomes and

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- linking payment for services to contractor performance. "Quality withhold" means, in a capitated
 model, having a portion of a rate withheld subject to performance consistent with established

 quality requirements.
 - (5)"Promising practice" means a practice that presents, based upon preliminary information, potential for becoming a research-based or consensus-based practice.
 - (6) "Research-based" means a program or practice that has some research demonstrating effectiveness, but that does not yet meet the standard of evidence-based practices.
 - (b) Within three months of effective date, Bureau for Medical Services shall seek an amendment to an existing waiver or waivers from the Centers for Medicare and Medicaid Services to support the pilot program. Within 90 days of Centers for Medicare and Medicaid Services approval, Bureau for Medical Services shall enter into contracts with the MCOs wherein, at a minimum, 15 percent of substance use disorder residential treatment contracts for facilities providing substance use disorder treatment services are paid based upon performance-based measures. The department, shall develop performance outcome measures to be implemented at the provider level for substance use disorder in-patient providers. These provider-level outcome measures will include, but not be limited to, nationally recognized measures of performance outcomes related to substance use disorder in-patient care. The Department will utilize national standards from Hedis and/or Atlas, as well as other standardized measures, in developing the provider-level outcome measures, and will obtain input from the West Virginia Behavioral Healthcare Providers Association and West Virginia Association of Addiction and Prevention Professionals. The measures will be reported to the Legislative Oversight Commission on Health and Human Resources Accountability on or before August 30, 2024, and will be implemented no later than January 1, 2025, from the initial baseline. These measures shall be shared with the managed care organizations to inform contracting decisions.
 - (c) The department's contracts with the MCOs shall be developed and implemented in a manner that complies with the applicable provisions of this code and are exempt from §5A-3-1 et

- seq. of this code. The department, shall develop a managed care quality withhold program based upon nationally recognized measures of performance outcomes, including those related to substance use disorder in-patient care. These measures will be reported to the Legislative Oversight Commission on Health and Human Resources Accountability on or before May 30, 2024, and implemented for baseline July 1, 2024. The baseline year will be to establish new entrant into the market. The capitation withhold will begin July 1, 2025.
- (d) The MCOs shall contract with substance use disorder residential treatment facilities and allow substance use disorder treatment facilities the option to be paid based upon performance based metrics. Substance use disorder residential treatment facilities that opt for performance based contracting shall including the following: The department, shall plan for automatic day one enrollment to a managed care organization for all Medicaid enrollees who are eligible for managed care. This workplan shall be presented to the Legislative Oversight Commission on Health and Human Resources Accountability on or before September 30, 2024. The workplan will detail the steps to accomplish this goal, the system changes required, the Center for Medicare and Medicaid Service (CMS) authority changes required along with a detailed timeline of milestones, and a projected completion deadline.
- (1) The use of programs that are evidence-based, research-based, and supported by promising practices, in providing services to patient population, including fidelity and quality assurance provisions.
- (2) The substance use disorder residential treatment facility shall develop a robust post-treatment planning program, including, but not limited to, connecting the patient population to community-based supports, otherwise known as wraparound services, to include, but not be limited to, designation of a patient navigator to assist each discharged patient with linkage to medical, substance use, and psychological treatment services; assistance with job placement; weekly communication regarding status for up to three years; and assistance with housing and transportation.

65	(3) The department shall create an advisory committee that includes representatives from
66	the Office of Drug Control Policy, the Bureau for Behavioral Health, the Bureau for Medical
67	Services, and the MCO to develop the performance-based metrics for which payment is based
68	that shall include, but are not limited to, the following:
69	(A) Whether patient is drug free, 30 days post discharge, six months post discharge, one-
70	year post-discharge, two years post-discharge, and three years post-discharge;
71	(B) Whether patient is employed, 30 days post discharge, six months post discharge, one-
72	year post-discharge, two years post-discharge, and three years post-discharge;
73	(C) Whether patient has housing, 30 days post discharge, six months post discharge, and
74	one-year post-discharge;
75	(D) Whether substance use disorder residential treatment facility has arranged medical,
76	substance use, psychological services, or other community-based supports for the patient and
77	whether the patient attended, 30 days post discharge, six months post discharge, one-year post-
78	discharge, two years post-discharge, and three years post-discharge;
78 79	discharge, two years post-discharge, and three years post-discharge; (E) Whether the patient has transportation 30 days post-discharge; and
79	(E) Whether the patient has transportation 30 days post-discharge; and
79 80	(E) Whether the patient has transportation 30 days post-discharge; and (F) Whether patient has relapsed and needed any additional substance use disorder
79 80 81	(E) Whether the patient has transportation 30 days post-discharge; and (F) Whether patient has relapsed and needed any additional substance use disorder treatment, 30 days post discharge, six months post discharge, one-year post-discharge, two years
79 80 81 82	(E) Whether the patient has transportation 30 days post-discharge; and (F) Whether patient has relapsed and needed any additional substance use disorder treatment, 30 days post discharge, six months post discharge, one-year post-discharge, two years post-discharge, and three years post discharge.
79 80 81 82 83	(E) Whether the patient has transportation 30 days post-discharge; and (F) Whether patient has relapsed and needed any additional substance use disorder treatment, 30 days post discharge, six months post discharge, one-year post-discharge, two years post-discharge, and three years post discharge. (G) A managed care organization does not have an obligation to provide any of the
79 80 81 82 83 84	(E) Whether the patient has transportation 30 days post-discharge; and (F) Whether patient has relapsed and needed any additional substance use disorder treatment, 30 days post discharge, six months post discharge, one-year post-discharge, two years post-discharge, and three years post discharge. (G) A managed care organization does not have an obligation to provide any of the information specified in this section regarding a patient if that patient ceases to be an enrolled
79 80 81 82 83 84 85	(E) Whether the patient has transportation 30 days post-discharge; and (F) Whether patient has relapsed and needed any additional substance use disorder treatment, 30 days post discharge, six months post discharge, one-year post-discharge, two years post-discharge, and three years post discharge. (G) A managed care organization does not have an obligation to provide any of the information specified in this section regarding a patient if that patient ceases to be an enrolled member of that particular MCO.
79 80 81 82 83 84 85 86	(E) Whether the patient has transportation 30 days post-discharge; and (F) Whether patient has relapsed and needed any additional substance use disorder treatment, 30 days post discharge, six months post discharge, one-year post-discharge, two years post-discharge, and three years post discharge. (G) A managed care organization does not have an obligation to provide any of the information specified in this section regarding a patient if that patient ceases to be an enrolled member of that particular MCO. (e) The substance use disorder residential treatment facility shall report the performance-
79 80 81 82 83 84 85 86 87	(E) Whether the patient has transportation 30 days post-discharge; and (F) Whether patient has relapsed and needed any additional substance use disorder treatment, 30 days post discharge, six months post discharge, one-year post-discharge, two years post-discharge, and three years post discharge. (G) A managed care organization does not have an obligation to provide any of the information specified in this section regarding a patient if that patient ceases to be an enrolled member of that particular MCO. (e) The substance use disorder residential treatment facility shall report the performance-based metrics to the Office of Drug Control Policy on the first of every month.

such as phased payment for services. However, the MCO may develop a shared saving methodology through which the substance use disorder residential treatment facility shall receive a defined share of any savings that result from improved performance.

- (g)The department shall hire a full-time employee who will actively monitor the substance use disorder residential treatment facility's compliance with required reporting, monitor contracts executed under this section, and support the advisory committee in determining the best practices and refinement of this pilot.
- (h) The advisory committee shall evaluate this pilot program annually for effectiveness, adjust metrics as indicated to improve quality outcomes, and assess the pilot for continuation.
- (i) The pilot program shall terminate in three years, unless it is recommended for continued evaluation based upon metrics that indicate the effectiveness of this program.
- (j) The department shall conduct actuarial analysis of the pilot program annually and submit this report together with a detailed report of the overall performance of the pilot program, including but not limited to, any performance-based metrics added in the fiscal year, and a recommendation regarding the effectiveness of the program to the Legislative Oversight Commission on Health and Human Resources Accountability by January 15, 2023and annually thereafter throughout the term of the pilot program.